

Victim Services Agency Profiles

The Delaware Victims' Rights Task Force has compiled a list of resource agencies in the State of Delaware that can possibly assist innocent victims of crime and their families with information, referrals, educational opportunities and job placement. All agencies listed on this site are intended to help direct victims advocates and others find resources within the state of Delaware to assist crime victims with needs associated with their victimization. This list does not however name all helping organization in the state but serves to better expose people to information in an array of areas. The telephone directory and blue pages are other sources for information and referrals.

Abriendo Puertas

431 East Market Street
Georgetown, DE 19947
(302) 855-9515

Hotline: 745-9874

Area Served: Sussex County

Hours of Operation: 24 hour shelter based services

Serving the Latino population in Sussex County assisting abused women and their children. Capable of housing up to five (5) women with or without children. The shelter is bilingual and capable of communicating/mediating between the population served and the social service agencies available in the community. Twenty-four (24) hour hotline service available.

ACT NOW

No Physical Address Given

(302) 678-3782 - Dover
(302) 424-4357 - Lewes

Area Served: Kent and Sussex Counties

Hours of Operation: 24 hour a day

Contracted by Child Mental Health and goal is to provide emergency mental health for children under 18 years of age. Crisis beds available for voluntary hospital diversion for up to 72 hours. Ongoing support services available for counseling.

Adult Protective Services

DHSS Campus
1901 N. DuPont Highway
New Castle, DE 19720
(302) 577-4791

Milford State Service Ctr.
18 North Walnut Street
Milford, DE 19963
(302) 422-1386

Hotline: 800-223-9074

Area Served: Statewide

Hours of Operation: 8:30 – 4:30 M-F, 24 hour on call status

Plans and coordinates services statewide for persons ages 60 and over and for adults 18 and older with physical disabilities; administers federal funds; and funds numerous community agencies to provide nutrition, employment, supportive services; respite, adult day care, Hispanic outreach, transportation, legal services, attendant services, home modification and assistive technology. The agency directly operates the Long Term Care Ombudsman Program, the Adult Protective Services Program, and the Community Services Program.

Attorney General's Abuse Intervention Committee

Department of Justice
State Office Building
820 N. French Street
Wilmington, DE 19801
(302) 577-8500

Area Served: Statewide – Child Abuse Victims

Hours of Operation: Quarterly Meetings

The Abuse Intervention Committee was established in 1986 to improve the multidisciplinary response to child abuse cases in Delaware. This committee is responsible for established policy, agreements and programs that improve the coordination amongst agencies statewide.

Attorney General's Task Force on Child Victims

Department of Justice
State Office Building
820 N. French Street
Wilmington, DE 19801
(302) 577-8500

Area Served: Statewide-Child Crime Victims of Delaware

Hours of Operation: 8:00 – 5:00 M-F

The Task Force was established in 1996 to examine childhood victimization in Delaware; determine needs; and establish an appropriate response system to assist this victim population.

Catholic Charities

1151 West Walker Road
Dover, DE 19904

(302) 655-9624 - NCC
(302) 674-1600 – Kent
(302) 856-9578 – Sussex

(302) 674-4016 – Crisis Alleviation
(302) 674-1782 – Emergency Assistance
(302) 654-6460 – Immigration Services

Area Served: All Counties

Hours of Operation: 8:30 – 5:00, M-F

A part of the Catholic Diocese of Wilmington, Catholic Charities is a community service organization offering a variety of programs to care for children, strengthen families, assist with disadvantaged and build human relationships.

Programs offered include; adoption/Foster Care, ChildCare Food Program, Counseling Services, Crisis Alleviation, Energy Assistance, Immigration Services.

Child Inc.

507 Philadelphia Pike
Wilmington, DE 19809-2177
(302) 762-8989

Hotline:(302) 762-6111 – 24-hour domestic violence hotline

Area Served: New Castle County

Hours of Operation:

Office: Monday - Friday

Shelters: 24 hours a day

Child, Inc. operates two shelters in New Castle County, specifically for victims of domestic violence as well as offering services to assist victims in leaving an abusive relationship. Child Inc. provides a 24-hour domestic violence hotline, transitional housing and counseling services for victims in addition to providing the Family Visitation Center services for New Castle County. They also provide Batterer's Intervention Treatment Programs.

Child Inc.

Rt. 40 Corridor-Victim Service Program
148 Flamingo Drive
Sparrow Run
Newark, DE 19720
(302) 832-5451 or (302) 584-3169

Hours of Operation: 24 hours a day

Child Inc. operates a Victim Service Program through their Family Resource Center located in the Sparrow Run Community in the Route 40 corridor. This program offers advocacy for victims of crime with medical/mental health providers, schools, landlords, and criminal justice system personnel. Advocacy to ensure that all victims are being afforded their rights under the Victims Bill of Rights. Support groups are also offered. The Criminal Justice Council through the Victim of Crime Act provides current funding for the project.

Children's Advocacy Center of Delaware, Inc.

C/o CAC:

DuPont Hospital
1600 Rockland Road
P.O. Box 269
Wilmington, DE 19899
(302) 651-4566

410 S. Bedford St
Georgetown DE 19947
(302) 854-0323

611 S. Dupont Hwy
Dover, DE 19901
(302) 741-2123

Area Served: Statewide

Hours of Operation: 8:00 – 4:30 M-F

Conduct forensic interviews and perform medical exams on child abuse victims. Minimize trauma to victims and families by utilizing a multidisciplinary approach with law enforcement, department of justice and family services.

Christiana Care Sexual Assault Program (Pathways)

501 W. 14th Street
Wilmington, DE 19899
(302) 428-2100

Area Served: NCC

Hours of Operation: By appointment

Psychological assessment, individual and group psychotherapy for victims, evaluation for community programs and the public.

Community Legal Aid Society Inc.

840 Walker Road 100 West 10th St. 144 E. Market St.
Dover, DE 19904 Wilmington, DE Georgetown, DE
(302) 674-8500 (302) 575-0660 (302) 856-0038

Area Served: Statewide

Hours of Operation: 8:30 – 4:30 M-F

Community Legal Aid Society, Inc. (CLASI), is a non-profit law firm. There is no charge for legal services. CLASI provides civil (non-criminal) legal services through the Poverty Program for low-income individuals, in the areas of housing, public benefits and certain domestic issues, i.e., protection from abuse. CLASI also handles special problems through the Elder Law Program for people age 60 and over, and the Disabilities Law Program, Delaware's protection and advocacy system, serving people with physical and mental disabilities.

CONTACT Delaware, Inc.

P O Box 9525	P O Box 61
Wilmington, DE 19809	Milford, De 19963
Office: (302) 761-9800	Office: (302) 422-2078
Hotline: (302) 761-9100	Hotline: 800-262-9800
	(Kent & Sussex)

TDD: 761-9700

Area Served: Statewide

Hours of Operation:

24/7 for CONTACT Crisis Helpline, Rape Crisis CONTACT Hotline

8:30 – 4:30 M-F, Office

CONTACT Crisis Helpline Services

Provides immediate statewide toll-free 24-hour access to telephone counseling, crisis intervention, suicide prevention, information and referral services for anyone in need.

Rape Crisis CONTACT Services

Provides comprehensive statewide services to victims of sexual assault. Services include statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police and courts; short-term individual counseling support for victims and families, victims support groups, public education on sexual assault and rape prevention.

SSAAV Program

The Support for Sexual Assault Adolescent Victims Program provides individual and group counseling for adolescent victims of sexual assault in the schools and youth –serving agencies. Counseling services for sexual assault victims of all ages are statewide. Services may be accessed via the Wilmington or Milford offices.

Criminal Justice Council

820 N. French Street, 10th Fl.
Wilmington, DE 19801
(302) 577-5030

Area Served: Statewide

Hours of Operation: 8:00 – 4:00 M-F

An independent body committed to leading the criminal justice system through a collaborative approach. Strategic planning for the criminal justice system. Provides technical assistance not only to victim related issues but the entire criminal justice system, working with juveniles, adult offenders, police, prosecution, public defenders office and prevention issues. Funding source for programs providing direct services to victims of crime through subgrant applications process. Technical assistance to agencies in writing grant applications, speaker's bureau on victim related topics, crime victim resource lending library.

Delaware Board of Medical Practice

861 Silver Lake Blvd.
Suite 203, Cannon Building

Dover, DE 19904
(302) 744-4500

The Board is charged with protecting the Delaware healthcare system of physicians and certain other health care professionals. The board licenses physicians, and others who meet the statutory requirements for licensure. The board investigates complaint, conducts hearing, and imposes disciplinary sanctions for violations of the Delaware Code

Delaware Center for Justice, Inc.

100 West 19th Street, Suite 905
Wilmington, DE 19801
(302) 658-7174

Area Served: New Castle County

Hours of Operation: 8:30 – 4:30 M-F

Victim-Offender Mediation Program (New Castle County)

The Victim-Offender program determines restitution or court ordered reimbursement of victims out of pocket expenses by the offender, for the Family court of Delaware. Each case is offered victim offender mediation services. Mediation is generally a meeting held between the victim and the offender to discuss the impact of the offense and to resolve any resulting issues. Mediation can take place via videotaped impact statements if the victim and offender do not wish to meet face to face. We mediate some cases directly for the Family Court with first time offenders and their family members.

Elderly Crime Victims Services

Services to men and women fifty (50) years old and over who have experienced any of a variety of crimes. Services include short-term supportive counseling, home visits, court, medical or law office accompaniments, nutritional information, transportation, referrals and support, and host of other services. Each client is treated with complete confidentiality. All services are free. Please call (302) 658-7174 ext. 12. Available Monday through Friday, 8:30 – 4:30 p.m.

Project Target (New Castle County)

Services to females fifty (50) years old and over who are victims of domestic violence, home visits, medical and court accompaniment, supportive counseling, long term follow-up, referrals to victim assistance network and referral to established senior support system.

Delaware Coalition Against Domestic Violence (DCADV)

100 West 10th Street
Suite 703
Wilmington, DE 19801
(302) 658-2958

Area Served: Statewide

Hours of Operation: 8:30 – 4:30 M-F

The DCADV is a non-profit organization dedicated to the elimination of domestic violence through public information, education and advocacy. Its membership includes shelter and advocacy programs, allied organizations and individuals. The Coalition provides resources, technical assistance and training to direct service providers, engages in public information and education activities, and works to ensure the development of policies and practices that are sensitive to the needs of victims and their children.

Delaware Commission for Women

4425 N. Market Street, 4th Floor
Wilmington, DE 19802
(302) 761-8005
(302) 761-6652 fax

Kent/Sussex

24 W. Front Street
Milford, DE 19963
(302) 424-6257
(302) 761-6259

Area Served: Statewide

Hours of Operation:

To provide leadership, advocacy and resources on issues affecting women while promoting equity, equality and the elimination of

gender, racial, ethnic and income based discrimination and disparities.

Delaware Ecumenical Council on Children & Families

240 N. James Street, Suite B1B
Wilmington, DE 19804
(302) 225-1040 (NC County)
(302) 653-8825 (Northern Kent)
(302) 284-4825 (Southern Kent)
(302) 732-3371 (Sussex)

Area Served: Statewide

Hours of Operation: 8:30 – 5:00 M-F

The Delaware Ecumenical Council on Children and Families is a faith-based health advocacy, education and services organization. They engage, support and assist congregations, groups and individuals of the faith communities in meaningful programs to improve the health, safety and wellness of Delaware children, elderly and families.

Delaware Parents Association Inc.

1046 S. Dupont Highway
Capitol Shopping Center
Dover, Delaware 19901

(302) 678-9288
302-678-2730-fax

1800-262-2730

Area Served: Statewide

The association provides a family support network that promotes the advocacy, education and empowerment of parents and their families. Its major purpose is to strengthen families by bringing together parents with similar interests and needs, who partner with family

workers from social services agencies and community organizations. The family workers provide them with information on the latest innovations in child development and effective parenting and provide them with ongoing peer support. Support groups and workshops are offered to help parents better prepare their children for school and for living in the larger community.

Delaware Technical & Community College

Jack F. Owens Campus
Rt. 18, PO Box 610
Georgetown, DE 19947

(302) 855-1665

(302) 855-1665

Area Served: Sussex County

Hours of Operation: day and evening schedule available.

Workforce Training: Created and developed in response to specific training needs of the community. All programs are special funded and free to participants. Classes are offered year round during fall, spring, and summer semesters.

Adult Education Programs: The Adult Education Program is composed of three components: Adults Basic Education (ABE), General Educational Development (GED), and English as a Second Language (ESL). Our purpose is to educate adult students to participate and be productive in society and to exercise the rights and responsibilities of citizenship. The ABE/GED/ESL program is designed to meet the needs of the residents of Sussex County who are educationally and economically disadvantaged. This program is funded by a grant from the State Department of Education.

Delaware's A Better Chance Welfare Reform Programs:

Delaware's A Better Chance DABC was developed in response to Governor Thomas Carper's welfare reform initiative. The adult program, Employment Connections, is a mandatory job placement and training program for those citizens of Delaware receiving cash

assistance. To the Max is a teen program targeted to at risk students in grades 9-12 who are members of families receiving cash assistance. The Delaware Department of health and Social Services, Division of Social Services and the Delaware Department of Labor, Employment and Training Division provide funding for both programs.

Workforce Investment Act (WIA): The WIA program has been serving the unemployed and underemployed residents of Delaware for over 15 years. Eligible individuals may obtain training in 13 diploma programs or four short-term certificate programs offered by Delaware Tech. Training ranges from computers to nursing to truck driving. Financial and job placement assistance as well as supportive services are available.

Delaware Victims' Center

Headquarters

PO Box 430
Dover, Delaware 19903
(302) 739-3711

Area Served: Statewide

Troop 2

100 LaGrange Avenue
Newark, De 19702
(302) 834-2620 x 236

Troop 6

3301 Kirkwood Highway
Wilmington, De 19808
(302) 633-5000 ext. 229

Troop 3

3036 Upper King Road
Dover, DE
(302) 697-3602

Milford State Service Center

13 S W Front Street, Suite 105
Milford, DE 19963
(302) 422-1562

Troop 4

330 S. DuPont Hwy.
Georgetown, DE 19947
(302) 856-5296

Troop 5

16359 Sussex Hwy.
Bridgeville, DE 19933
(302) 337-1096

Hours of Operation: 8:00 – 4:00 M-F

24 hour a day hotline (800) VICTIM 1 which is:
(800) 842-8461

Provide services to victims and witnesses of crime, and survivors/family members of sudden death. There are many paths a victim, witness, or survivor might follow. The services offered will minimize the trauma that they have suffered. Services offered but not limited to, crisis intervention, information, referrals, court accompaniment, Violent Crimes Compensation Board assistance, liaison with police departments, etc....

Delaware Volunteer Legal Services

P.O. Box 7036
Wilmington, DE 19803
(302) 478-8850

Area Served: New Castle County

Hours of Operation: 9:00 – 5:00 M-F

To assist victims of domestic violence with PFA hearings and ancillary matters.

Delmarva Rural Ministries, Inc.

26 Wyoming Avenue
Dover, Delaware 19904
(302) 678-2000

Area Served: Kent

Hours of Operation: 8:30-4:30 M, T, F
11:00-7:00 W
8:00-1:00 TH

Assist with services you may need to meet current family, financial, housing, and legal matters. Helps individuals reach goals and become self-sufficient, working with Department of Social Services.

Department of Justice

Wilmington

820 N. French Street
Wilmington, DE 19801
(302) 577-8500

Kent

102 W. Water Street
Dover, DE 19904
(302) 739-4211

Sussex

114 Market St.
Georgetown, DE
(302) 856-5353

Area Served: Statewide

Hours of Operation: 8:00 – 5:00 M-F

Victim-Witness Assistance Program

Social workers and victim service specialists provide information and support to victims of crime during prosecution. All victims and witnesses receive information about status of the case, available resources, crisis counseling and restitution, and assistance with filing for Violent Crimes Compensation. Social workers provide supportive services and court accompaniment.

Division of Youth Rehabilitative Services

1825 Faulkland Road
Wilmington, DE 19805
(302) 995-8455 or 8268

Area Served: Statewide

Hours of Operation: 8:30 – 4:30 M-F

Compliance with Victims' Bill of Rights and sex offender registration responsibilities.

Domestic Violence Advocacy Center (DVAC)

Kent

P.O. Box 922
Dover, DE 19903

Sussex

PO Box 1036
Georgetown, DE 19947

(302) 739-6552 Kent

(302) 856-5843 Sussex

Area Served: Kent and Sussex

Hours of Operation: 8:30 – 4:30 M-F

The DVAC is a court based advocacy program that assists domestic violence victims in Kent and Sussex counties. DVAC ensures that victims and survivors of domestic abuse have knowledge of and access to community resources and advocacy services to assist in the civil and criminal court paperwork. Trained volunteers assist domestic violence victims with: assistance with filing for Protection from Abuse Orders, crisis intervention, safety planning, court accompaniment, provide referrals to community based services, and provides a supportive environment.

Domestic Violence Coordinating Council (DVCC)

500 King Street
Suite 9425
Wilmington, DE 19801
(302) 255-0405

Area Served: Statewide Services

Hours of Operation: 8:30 – 4:30 M-F

The Domestic Violence Coordinating Council, (DVCC) is a state agency legislatively created in 1993 to coordinate and improve domestic violence efforts in the state by bringing together policy level officials with those working in the field on a day-to-day basis. The DVCC's work is accomplished through its many subcommittees, each addressing different areas of system response. Active subcommittees, include Law Enforcement Issues, Treatment, Legislative Drafting and Review, Court Services and Procedures, Corrections, Medical Community and Immigration.

Domestic Violence Task Force

C/o CHILD INC.

Attn; Mary Davis
507 Philadelphia Pike
Wilmington, DE 19809-2177
(302) 762-8989

Area Served: Statewide

Hours of Operation: Monthly Meetings alternating in Wilmington and Dover.

Dover Air Force Base

Family Advocacy Center
436 MDOS/SGOHF
300 Tuskegee Blvd.
Dover AFB, DE 19902
(302) 677-2711

Area Served: Air Force Military Personnel

Hours of Operation: 7:30 – 4:30, M-F

The Family Advocacy Center supports readiness by promoting services, which enhance the health and well being of our families and the overall safety of the Air Force community. Services provided include classes and programs on: anger management, conflict resolution, couples communication, stress management, men's domestic violence group, new parent support, strengthening families and other support services.

Dover Human Relations Commission

414 Federal Street, Room 212
Dover, Delaware 19901
(302) 736-7005

Area Served: Dover

Dover Police Department

Victim Services Unit
400 S. Queen Street
Dover, Delaware 19904
(302) 736-7134
Emergencies: 911

Area Served: City of Dover

Hours of Operation: 24 hour a day crisis response
Office: 8:00 – 4:00 M-F

The Dover Police Department's Victim Services Unit is committed to the fair, compassionate and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow up and other services needed to help reduce the trauma related to the crime.

Executive Taxi
678-0503 – Kent
226-5228 – Sussex

Medical transportation. Must be ambulatory, 48 hours advance notice, will take Medicaid approved or private pay. For all ages

Family Services

Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
(302) 633-2650

Hotline: 800-292-9582

Area Served: Statewide

Hours of Operation: 8:30 –4:30 M-f
24 hour a day on call for crisis case

Promotes child well being by protecting children and strengthening communities. Responsible for investigating reports of child abuse, neglect and dependency, with goal to provide and coordinate services to help prevent further abuse or neglect. 24 hour statewide toll-free child abuse/neglect report line assists in early detection and prevention of child abuse. Offers rehabilitative services to families including counseling, parent aides, shelter and temporary foster and group care for the safety of children. Provides on going services to promote family preservation, family reunification or when necessary, ongoing services for a stable alternative living arrangement.

Ferndean SAVEDD

PO Box 350
Camden, Delaware 19953
(302) 492-8023

Area Served: All Counties

Ferndean Shelter serves as a safe haven for battered women's animals while they are in shelter, as well as for women who have places to go other than shelter and they cannot take their animals along. There will also be veterinary services available for all animals. The shelter serves the entire state and works closely with the domestic violence shelters and law enforcement. The Delaware and Kent County Societies for the Prevention of Cruelty to Animals (SPCA) have agreed to transport the animals from the woman's home to the animal shelter.

First State Young Marines

Chief Darold Weber
Clayton Police Department

414 Main Street
Clayton, DE 19938

(302) 653-8186

Area Served: Statewide

The goal of the Young Marines is to keep kids off the streets and away from drugs and to give them a structured environment in which to learn discipline and respect.

Georgetown Police Department

Victim Services Unit

335 North Race Street

Georgetown, DE 19947

(302) 856-6613

(302) 855-2980 – Dispatch, 24 hour crisis response to victims

Area Served: Georgetown, Delaware

Hours of Operation: 8:00 – 4:00 M-F/on call as needed

Assist victims, witnesses, and survivors of violent crimes with crisis intervention, safety planning, court accompaniment and Spanish translation, referrals to community resources such as social services, clothing, food, emergency housing and other services as needed, and assistance with filing Violent Crimes Compensation Board applications.

Good Samaritan's Thrift Shop

115 W. Market Street

Laurel, Delaware

(302) 877-5000

Area Served: Sussex County

Hours of Operation: 10-4 p.m. Thursday & Friday
10-1 p.m. Saturday

Accepts donations of clean, salable merchandise from clothes to furniture and other household items. Organization helps to aid community from paying medical and utility bill to providing food and clothing. Also provided is aid at Christmas time to needy families.

Greater Dover Boys & Girls Clubs

120 N. State Street #90
Dover, Delaware 19901
(302) 678-5833

Area Served: Dover, Delaware

Hours of Operation:

The mission is to inspire and enable all young people, especially those disadvantaged to realize their full potential. This is accomplished by providing a safe place to learn and grow, with life enhancing programs, character and value development. Services include counseling, conflict resolution groups, art therapy, crisis intervention, advocacy, referral, mentoring, and tutoring.

HOPE Medical Clinic

Modern Maturity Center
Route 8
Dover, Delaware 19904

(302)

Area Served: Dover

It is a partnership that raises funds for medical missions to help the needy, and the Modern Maturity Center. Four doctors serve patients between 18-64 year olds who are above the poverty level and don't qualify for Medicare or Medicaid but can't afford health insurance.

Independent Resources, Inc.

32 W. Loockerman Street, Suite 104
Dover, Delaware 19904

(302) 735-4599 – Kent
(302) 765-0191 – NCC
(302) 854-9330 – Sussex

Area Served: Statewide

Independent Resources, Inc., is a federally funded, non-profit consumer driven organization. It is a resource center for persons with disabilities and the communities in which they reside. A variety of services are offered and include: advocacy for self and systems; information and referral peer support; independent living skills training; extension services for the deaf, deaf-blind or hard of hearing.

Kent Ecumenical Food and Crisis Fund

Po Box 913
Dover, Delaware 19903-0913
(302) 739-4567

Area Served: Kent County

Kent Ecumenical food and crisis fund is a representation of local churches, private individuals, and local businesses that are concerned with the welfare of individuals living in Kent County and are less fortunate or find themselves in a crisis situation. A food pantry serves families in need, as well as it provides financial assistance for rent, utilities, prescription and medical bills.

LaEsperanza

319 N. Race Street
Georgetown, DE 19947
(302) 854-9263

Hotline Numbers

(302) 228-5906 from 8:00 – 5:00
(302) 228-5904 after hours, weekends and holidays

Area Served: Georgetown, Delaware

Hours of Operation: 8:00 – 5:00 M-F
Crisis Intervention after hours, 24 hrs a day

Services provided for Hispanic women who are victims of abuse. Assistance include hotline services, shelter, case management, counseling, court and legal assistance, medical assistance, translation and interpretation, housing assistance, support groups, referrals and other services within our reach.

Latin American Community Center (LACC)

403 N. Van Buren Street
Wilmington, DE 19805
(302) 655-7338

Hotline: 888-LACC-571 – 24 hours a day

Area Served: New Castle County

Hours of Operation: 9:00 – 5:00 M-F
Evening programs as scheduled

Outreach and advocacy services for Hispanic seniors, bilingual domestic violence crisis intervention, anger management support groups for domestic violence perpetrators, family therapy sessions, employment retention, day care needs, English as a second language, adult basic education, food closet, life skills for youth, crisis alleviation, information and referrals and a host of other services.

Legal Services Corporation of Delaware. Inc.

208 S. Governors Avenue
Dover, Delaware 19904
(302) 734-8820

Area Served: Statewide

Hours of Operation: 8:30-5:00 M-F

A non-profit organization providing free legal representation to low-income individuals and victims of domestic violence for their priority legal needs. The priority areas of representation include landlord-tenant problems. Bankruptcy Chapter 7 & 13, mortgage foreclosures, repossessions, new and used car sales and repairs, consumer problems including deceptive Trade Acts & Practices, fraud, debt collection activities. Truth & Lending & Credit Reporting Actions, public benefits including food stamps, Medicaid and unemployment compensation appeals. Potential Medicaid and unemployment compensation appeals. Potential clients must meet income eligibility requirements.

Mobile Crisis Intervention Service

NO ADDRESS GIVEN

NCC – (302) 577-2484
Kent & Sussex: 800-345-6785

Area Served: Statewide

Hours of Operation: 24 hours a day

Mobile Crisis Intervention Service is the emergency mental health program of the Community Mental Health Center, under the Division of Alcohol, Drug Abuse, and Mental Health. Mobile Crisis Intervention Service (MCIS) staff is available 24 hours a day to help people with severe personal, family or marital problems. These problems may include depression, major life changes such as unemployment or loss of an important relationship, anxiety, feelings of hopelessness, thoughts of suicide, delusions, paranoia and substance abuse.

Mom's House

864 S. State Street
Dover, DE 19904
(302) 678-8688

Area Served: Kent County

Hours of Operation: Monday – Friday

Free childcare for parent who is attending school.

Mothers Against Drunk Driving

17 East Market Street
Georgetown, DE 19947
(302) 853-6233

Area Served: Statewide

Hours of Operation: 8:30 – 5:00

Trying to make a difference in stopping drunk driving, supporting victims of drunk driving and working to prevent underage drinking. MADD victim advocates offer emotional support and provide information by telephone or in person. Provide information on the criminal justice system, can assist in preparing victim impact statements, court accompaniment. Public awareness and education is also a part of the program.

Nanticoke Memorial Hospital

S.A.N.E. Program
801 Middleford Road
Seaford, Delaware
(302) 629-6611 ext. 2555

Area Served: Sussex County

Hours of Operation: As needed

Comprehensive care of pediatric and adult victims of acute sexual assault. Services include forensic evidence collection and sexual assault examinations, crisis intervention, sexually transmitted disease

prevention, pregnancy risk evaluation, and referrals for additional support and care.

NET (Northeast Treatment Centers)

Community Plaza
287 Christiana Road, Suite 8
New Castle, DE 19720
(302) 368-2070
(302) 456-5927

Area Served: New Castle County

Hours of Operation: Unknown

Provides special treatment services to Children, Youth and Families who are victims of violent crimes in New Castle County. The scope of the project includes working with victims of crimes, which occur in the home, community or at school. The service is provided free to all participants and importantly, the treatment and supports are family/group focused and flexible in provision. Transportation provided as needed.

New Castle County Police Department

3601 N. DuPont Highway
New Castle, DE 19720
(302) 395-8139 or 8135
Emergencies-911

Area Served: New Castle County

Hours of Operation: 8:00 – 5:00 M-F
24 Hour a day crisis intervention

Victim Services Unit: To provide support and information to crime victims and their family members within the New Castle County Police jurisdiction. Services include crisis intervention, information about case status, education and information about the criminal justice system including the Protection from Abuse process, court

accompaniment, assistance with filing VCCB claims and referrals to private counselors and social service agencies.

New Horizons Counseling

Garnett Rhue, LCSW
Nancy Sieck, LCSW, Bilingual, Specializes in play therapy
Lori Bishop, LCSW- Domestic Violence
628 Milford Harrington Hwy.
Milford, DE 19963
(302) 424-0240

Area Served: Kent & Sussex County

Independent therapists specializing in play and filial therapy, domestic violence counseling and therapy for adults, couples and families.

Office of the Child Advocate

913 Market Street, Suite 900
Wilmington, DE 19801
(302) 577-6830
(302) 577-6831 fax

Area Served: Statewide

Hours of Operation: M-F

The Office of the Child Advocate shall coordinate efforts on behalf of children; work with advocacy groups; promote system reform; recommend changes in law, procedure and policy necessary to enhance the protection of Delaware's children; and to implement and coordinate a program providing legal representation on behalf of a child.

People's Place II, Inc.

1131 Airport Road
Milford, DE 19963
(302) 422-8026

165 Commerce Way
Dover, DE 19963
(302) 730-4479

(302) 422-8058 –24 hours hotline/shelter

Area Served: Kent and Sussex Counties

Hours of Operation: 8:30 –4:30 M-F, office
24 hours a day at shelter for abused women

Counseling Center (422-8033)

The Counseling Center provides a wide array of services to children and adults including individual, family, group and play therapy. Special services include treatment for alcohol and substance abuse, counseling for veterans, sexual abuse and incest survivors, parent child conflict, gambling addiction, medication management, and psychological assessment.

Families in Transition (422-8058)

Provides emergency shelter for victim of domestic violence and their children in Kent and Sussex Counties. Support advocacy and case management is offered to residents and anyone in the community seeking assistance with domestic violence issues. Emergency hotlines are staffed 24 hours a day.

Turning Point (424-2420)

Provides individual and group treatment to perpetrators and victims of family violence, including children. Three family visitation centers located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse.

Community Justice Centers (424-0890)

Provides victim-offender mediation of non-violent offenses referred by the justice system. In addition, the center provides community mediation services such as landlord-tenant and employer-employee dispute resolution. Trained community volunteers facilitate mediations.

Girls Group Home

The teen group home, located in Milford, is a long-term housing program for abused or neglected girls ages 13-17, many of whom have come through the Foster care system. The girls live in the facility and attend school in Milford School District.

Non-Secure Detention

Non-Secure Detention is a residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around the clock staff. In addition, staff is available for court appearances and often make recommendations regarding sentencing to the courts.

Home of the Brave

This home provides veteran men and women with shelter. In addition, they offer transitional housing for veterans who need additional assistance when space is available. For more information, please contact 424-1684.

Listening Post

Listening Post offers services to veterans in Kent & Sussex Counties. Although not run through our program, there is a new DAV transportation network in the Dover area. They will transport veterans from Dover to the VA Hospital in Elsmere Monday through Thursday. Call Bradley Bowall at 697-9061 or Mark Wischman at 736-6949.

New Start

New Start continues to work with clients living in Section 8 housing, helping them to become more independent and move out of government subsidized housing. In addition, they have started a food pantry for their clients. It offers food and baby items for those in need.

Prevent Child Abuse Delaware (PCAD)

100 West 10th Street
Suite 715
Wilmington, DE 19801

9 East Loockerman Street
Suite 208
Dover, Delaware 19904

(302) 254-4611 – New Castle
(302) 254-4616 - fax

(302) 674-1112 – Kent
(302) 674-1114 – fax

pcad@comcast.net

Area Served: Statewide

Hours of Operation: 9:00 –5:00 M-F

PCAD provides a variety of school and community based services, including prevention education for children and youth. Our programs are presented in a tasteful and non-threatening manner and utilize age-appropriate materials. The multi-session format allows for repetition and practice. We use an interactive curriculum to discuss good and bad touches, safe people, and safety rules. In addition our programs are a resource in meeting Delaware Health Education Standards. To schedule education and prevention programs, please contact Karen Cooper, Program Associate at (302) 254-4611.

Sexual Assault Nurse Examiner' (S.A.N.E.)

Beebe Medical Center

424 Savannah Road
Lewes, DE 19958
(302) 645-3311

Area Served: Sussex County

Hours of Operation: As needed, 24 hour on call

To give objective and expert exams, collect evidence and provide testimony.

Sexual Assault Nurse Examiner (S.A.N.E.)

Bayhealth Medical Center

Kent General

640 S. State Street
Dover, DE 19901
(302) 744-7121

Milford Location

21 w. Clarke Avenue
Milford, de 19963
(302) 430-5720

Area Served: Kent and Sussex

Hours of Operation: As needed, 24 hour on call

Description of services: The Bayhealth Medical Center team is comprised of trained, skilled and committed individuals. Services provided include: psychological support, forensic evidence collection and documentation of rape exams, and referral/resource information for medical and emotional follow-ups.

Sexual Assault Nurse Examiner (S.A.N.E.)

Christiana Care Health System

Emergency Department
Ogletown-Stanton Road
Newark, DE
(302) 733-1644

Area Served: Statewide

Hours of Operation: As needed, 24 hour on call

Description of services: provide crisis intervention, perform a modified physical examination, collect, document, package forensic evidence, maintain objectivity, provide medical and psychological referrals.

Sexual Assault Nurse Examiners (S.A.N.E.)

Nanticoke Hospital

801 Middleford Road
Seaford, DE
(302) 629-6611 ext 2555

Area Served: Sussex

Hours of Operation: On-Call 24-hour coverage

Description of Services: Description of services: provide crisis intervention, perform a modified physical examination, collect, document, package forensic evidence, maintain objectivity, Provide medical and psychological referrals.

Supporting Kidds

850 Mt. Lebanon Road
Wilmington, DE 19803
(302) 658-5433

www.supportingkidds.org

Area Served: All (meeting held in NCC)

Description of Services: Mission is to provide a compassionate pathway to healing for grieving children and their families, and to empower the community to support them in the grieving process. Programs, support groups, consultations, information and referrals are available from a qualified staff.

Support for Sexual Assault Adolescent Victims (SSAAV)

P.O. Box 61	P.O. Box 9525
Milford, DE	Wilmington, DE 19809
Kent & Sussex: (302) 422-2078	NCC (302) 761-9800

Area Served: Statewide

The SSAAV Program provides support and advocacy to victims of sexual assault, sexual abuse and sexual harassment between the ages of 12 and 24 years. Individual counseling, evaluation, advocacy as well as information, are provided to victims. Education programming on sexual assault and prevention issues are available.

Survivors of Abuse In Recovery (S.O.A.R.)

405 Foulk Road	1001 S. Bradford Street
Wilmington, DE 19803	Dover, DE 19904
(302) 655-3953	(302) 422-3811

Area Served: Statewide

Hours of Operation: By appointment

Treatment: SOAR provides readily accessible, confidential recovery services to survivors of sexual abuse and their families, regardless of their ability to pay.

Prevention: Victims who do not receive adequate treatment are likely to be victimized again. Additionally, some sex crimes are perpetrated by untreated victims of sexual abuse. Consequently, SOAR's treatment services affect the well being of both clients and the larger society.

Education: SOAR's clinicians provide educational services to help children know when abuse is occurring, and how to get help. SOAR provides educational information to other professions such as teaching and nursing, to upgrade their skills in obtaining proper treatment for sexual abuse/assault victims.

Survivors of Accident & Murder (SAM)

Mental Health Associate in DE
100 West 10th Street, Suite 600
Wilmington, De 19801
(302) 654-6833
(302) 654-6838 - fax

Area Served: NCC – Group meeting open to all

Support group for persons who are grieving a sudden, violent death. Most group members are dealing with car crashes or homicide deaths. Group meets monthly to help each other deal with the stresses of grieving such a death. Between meetings, a newsletter is sent which summarizes the content of the meetings and gives other helpful information to survivors. Particular attention is paid to involvement of the police, legal and judicial systems and their impact on survivors.

Survivors of Suicide

Mental Health Association
1813 North Franklin Street
Wilmington, DE 19802
(302) 656-8308

Grace United Methodist
Church & Morris Sts.
Millsboro, DE 19966
800-287-6423

Area Served: Statewide

Hours of Operation: Group Meetings, NCC – 1st & 3rd Mondays,
Sussex 2nd Tuesday.

A mutual help group providing support and understanding for those who have lost relatives and friends through suicide. The goal of the group is to bring together survivors of suicide deaths so that they may help each other develop a health understanding of their loss. Monthly meetings.

United State Attorney's Office

Victim/Witness Program
1007 Orange Street, Suite 700
P.O. Box 2046
Wilmington, DE 19899-2046
(302) 573-6277, ext. 132

Area Served: Statewide

Hours of Operation: 8:00 – 5:00 M-F

The Victim/Witness Program assists victims and witnesses involved in the federal criminal justice system. Services include notification of case status and case events, education regarding the criminal justice system, referrals to appropriate state and private agencies, supportive counseling, court orientation, accompaniment to judicial proceedings, and advocacy services during the prosecute process.

University of Delaware

Community Traffic & Safety Program
Kent 744-2749

Sussex 856-2585 ext. 326

Child care seats available for families in need.

Victims' Rights Task Force

C/o Dover Police Department
400 S. Queen Street
Dover, DE 19904
(302) 736-7134

Area Served: Statewide

Hours of Operation: Monthly meeting

To help improve awareness of victims' rights and services and to assure equitable treatment by the criminal justice system for victims of crime. Review, draft and comment on legislation concerning victims of crime and their rights as part of the criminal justice system; create an advocacy network among providers in the victim service field; act as a clearinghouse for local and national information on victims rights and services by coordinating local efforts with NOVA and the National Victim Center; develop and promote expanded, innovative programs and services for victims; sponsor and promote public awareness activities in the area of victims rights and services. The Task Force sponsors the Annual Victims Tribute held each year in the spring.

Victim Services /Victims Emergency Assistance Fund (V.E.A.F.)

Georgetown Police -Victim Services
335 N. Race Street
Georgetown, Delaware 19947
(302) 856-6613

Area Served: Statewide

Hours of Operation: 8:00 – 4:00 M-F

The V.E.A.F fund was established to help victims of crime in Delaware when local resources and funding programs or private insurance are unavailable. The Fund shall serve to supplement existing services when no other means of financial assistance is immediately available. Police must prepare applications or prosecution based victim advocates or staff of the Violent Crimes Compensation Board. In addition, applications must comply with VOCA regulations and the V.E.A.F guidelines.

Victims' Voices Heard

219 S. Walnut Street
Milford, Delaware 19963
(302) 424-0890

Area Served: Statewide

Hours of Operation: 8:30 – 4:30 M-F

Victims' Voices Heard provides victims and survivors of violent offenses the opportunity to speak directly to the person who caused them harm. The mediation process can only be initiated at the request of the victim. Offenders participate in the program only because they want to do something to help the victim reclaim their life. They receive no sentence reduction and it cannot be used as part of their parole or pardon package. Victims and Offenders work with a mediator on a preparation process that will take approximately (6) months to complete. Once the preparation process package is complete a determination will be made as to whether or not mediation is safe for both parties.

Mediation gives the victim the opportunity:

- Express anger and pain directly to the person responsible
- Ask questions and receive answers
- Hear responsibility and remorse expressed
- Feel empowered

Violent Crimes Compensation Board

240 N. James Street, St. 203
Wilmington, DE 19804
(302) 995-8383

Area Served: Statewide

Hours of Operation: 8:00 – 4:00 M-F

The Delaware Violence Crimes Compensation board provides compensation to innocent victims of violent crime who sustain physical and or emotional injury. The agency was founded to provide financial assistance as a means of meeting the additional hardships imposed upon the innocent victims of certain crimes and the families and dependents of those victims. Applications for compensation must be made within one year from the date of the crime and the crime must be reported to law enforcement agencies within seventy-two hours of crime occurrence.

Western Sussex Boys & Girls Club

Family Resource Office
310 Virginia Avenue
Seaford, DE 19973
(302) 629-8740
Area Served: Sussex County

Hours of Operation: 9 a.m. – 9 p.m. and 6:00 p.m.-9:00 p.m. limited services

Provides individual/group counseling for victims of domestic violence, parenting classes, children's activities and support, childcare for youth age 6-18.

Widener University School of Law

Delaware Civil Clinic
4601 Concord Pike
P.O. Box 7474
Wilmington, DE 19803-0474
(302) 478-8680, ext. 214

Area Served: New Castle County

Hours of Operation:

Assist victims of domestic violence with protection from abuse orders/filings, custody and divorce matters.

Wilmington Police Department

Victim Services Unit

300 Walnut Street

Wilmington, DE 19801

(302) 576-3622

(302) 576-3648 – Domestic Violence

Area Served: Wilmington, DE

Hours of Operation: 8:00 – 4:30 M-F

Social work services to victims of various crimes, especially those with injury. Information and support for dealing with court processes. Help in applying for victim's compensation. Liaison with law enforcement. Public education and advocacy on victim's issues.

Women's Vocational Services

Department of Labor

3301 Lancaster Avenue

Wilmington, DE 19805

(302) 577-6192 - NCC

(302) 739-4540 - Kent

(302) 856-5325 - Sussex

Area Served: All Counties

Hours of Operation: 8:00 – 4:30, M-F

Offers job placement, testing, counseling and training.

Last Revision
12/2003